



Cost of Living Support

Advice Line:

029 2087 1071

www.cardiffmoneyadvice.co.uk

This document is available in Welsh /
Mae'r ddogfen hon ar gael yn Gymraeg



Cost of Living Schemes

There are many different schemes that may be able to help you whether you get benefits or not. See our separate leaflet "Cost of Living Update", visit www.cardiffmoneyadvice.co.uk or visit your local Hub to see which ones you qualify for, or call Advice Line on **029 2087 1071**.



Energy Bills

Emergency Fuel Vouchers
(for metered customers)

☎ Call Advice Line – **029 2087 1071**

Warm Home Discount
(reduction on your costs)

Contact your energy supplier or Money Advice Team can help with completing applications

NEST
(help with insulation, boilers, energy efficiency)

☎ **0808 808 2244** www.nest.gov.wales/

ECO Warmth
(help with insulation, boilers, energy efficiency)

www.affordablewarmthscheme.co.uk/

National Energy Action
(for energy saving tips, and advice on whether to switch suppliers)

www.nea.org.uk

Rent

Help with rent payments

If you have rent arrears or are struggling to pay your rent, or have had letters from your landlord, we have a range of options to help you. It doesn't matter who you rent from, we can help.

☎ Call Advice Line – **029 2071 1071**

✉ renthelp@cardiff.gov.uk

Universal Credit

☎ Call Advice Line – **029 2087 1071**

www.gov.uk/universal-credit

Housing Benefit

www.cardiff.gov.uk/ENG/resident/Benefits-and-Grants/Housing-Benefit

☎ Visit a Hub or call Advice Line – **029 2087 1071**

Discretionary Housing Payments (DHP)

☎ Call Advice Line – **029 2087 1071**

<https://bit.ly/3vJW64c>



Food

Food Bank Voucher

☎ Call Advice Line – **029 2087 1071**
Visit a Hub or the Money Advice Team

Discretionary Assistance Fund (DAF)

☎ **0800 859 5924**
www.gov.wales/discretionary-assistance-fund-daf

Healthy Start Voucher

(to buy healthy foods and milk for young children and during pregnancy)

☎ **0300 330 7010**
<https://www.healthystart.nhs.uk/>

Free School Meals

☎ Call Advice Line – **029 2087 1071**
<https://bit.ly/3OYqsGP>

Water Bills

Welsh Water Schemes

www.dwrcymru.com/en/support-with-bills
Money Advice Team can help with completing applications

Council Tax

Check your discounts

☎ Contact C2C on **029 2087 2087**
www.cardiff.gov.uk/ENG/resident/Council-tax/reductions-discounts

Council Tax Reduction

www.cardiff.gov.uk/ENG/resident/Benefits-and-Grants/Council-Tax-Reduction
Visit a Hub for help to apply.

Cardiff and the Vale Credit Union

Cardiff & Vale Credit Union provides savings accounts and affordable loans up to £15,000 for local people. No requirement to save before applying for a loan.

☎ **029 2087 2373**
✉ ccu@cardiffcu.com
www.cardiffcu.com

Pupil Development Grant (PDG)

Help to buy school uniforms and other items.
Visit: <https://bit.ly/3vJW64c> to apply or visit your local Hub.

Library Resources

Cardiff Hubs & Library Service offer a wide range of free resources. Become a library member for free to borrow books, as well as accessing digital resources such as e-books, audio books, e-magazines and e-newspapers. Visit www.cardiff.gov.uk/libraries or call **029 2087 1071** Option 2