



**Caerdydd a  
Bro Morgannwg  
Cardiff & Vale**

**As of Monday 16<sup>th</sup> March Citizens Advice Cardiff and Vale drop-in services will be temporarily closed due to the potential implications of Covid-19.**

**Advice is still available via our telephone, email and webchat services as follows:**

**Telephone:**

Contact our Advicelink Cymru service on **0300 3302 119**  
Advisers are available 9am – 5pm, Monday – Friday

**Universal Credit:**

For help to make a Universal Credit claim, contact our free national Help To Claim phone service on **08000 241 220**  
Advisers are available 8am – 6pm, Monday – Friday

**EU Citizens Rights:**

For advice on making settled status applications contact us on **0300 3309 059**

**Consumer Advice:**

Contact the Citizens Advice Consumer Helpline on **0808 223 1133**  
To speak with an adviser in Welsh, call **0808 223 1144**  
Advisers are available 9am – 5pm, Monday – Friday

**Online:**

For online help, to include access to our email and webchat services, please visit our website at [www.citizensadvice.org.uk](http://www.citizensadvice.org.uk)

Please see our website [www.cacv.org.uk](http://www.cacv.org.uk) for more details.

We apologise for any inconvenience this may cause until normal services are restored.